

Dr. Val Rachlis & Dr. Stanley Teitelbaum
5 Fairview Mall Drive, Suite 260 Toronto Ontario M2J 2Z1

NOTICE OF RETIREMENT

October 2017

Dear Patients:

With extremely mixed emotions, we wish to inform you that after 43 ½ years of practice we will both be retiring from family practice and will no longer be seeing patients after **Friday, December 22, 2017.**

Continuity of Care (Advancing Care Medical Clinic)

After an extensive search, we are very fortunate to have found four excellent family physicians at **Advancing Care Medical Clinic** who have committed to **taking over the medical care** of all our patients who wish to join them. Furthermore, **Dr. Elah Nadel, Dr. Maya Nadel, Dr. Orli Nadel** and **Dr. Timothy Li** have invited our registered nurse, **Salima Nensi**, to join them to help provide continuity of care for our patients. Complete instructions and the forms required to enrol with their practice are included with this letter, or you can visit advancingcare.ca/new-patients .

Your Medical Record

It is required by regulation that all original clinical records of our patients must be kept securely for a period of time before they can be properly destroyed. We have contracted with **RSRS**, a nationally recognized medical records facility, to securely store your paper and electronic records, and **to transfer a copy of your current record** to Advancing Care Medical Clinic upon your instruction. They will require your record for continued care. (You may also choose to have a copy of your record transferred to yourself directly and/or to a medical practice of your choosing.)

Patient Care – December 2017

After December 30, 2017, we will no longer be able to access your records (including labs, x-rays and specialist letters). For any urgent issues between December 23 and January 1, our answering machine will direct you to the North York Family Physicians After Hours Clinic at Bayview and Sheppard. We will continue to contact any patients with concerning lab or x-ray results between December 23 and December 30, 2017. We will continue to look after requests from your pharmacy for any medication repeats until December 30, 2017 but the amounts will be limited to a one-month supply.

It has been a great pleasure working with you and your families over the past 43 years. We have shared your tears of joy and also your tears of grief. As you may imagine, this decision has been very difficult for us. After over forty years of practice, our patients have become more like friends and relatives to us. It has been a great pleasure and a distinct honour being your physicians and we wish you all the best in the years to come.

Sincerely,

V. Rachlis

S. Teitelbaum