



Dr. John van Buuren

1199 Austin Ave | Coquitlam, BC | V3K 3P4

Notice of Practice Closure

Dear Patients:

Almost forty years ago while completing my training at the Royal Colombian Hospital I was introduced to the family at Gain Medical Centre. Little did I know then that I would spend my entire professional career working for and with the families affiliated with the clinic.

The time has passed so quickly. Many of you appear to have navigated the years without much trouble. For some of you, however, the years have been challenging and sometimes unforgiving. I, on the other hand, have aged and not like fine wine. I have white hair and my fair share of aches and pains remind me of the years spent trying to do a good job. Time will determine if my efforts were in anyway successful.

So today I write to you all with some sadness that our time together is complete. I will be retiring from my medical career by the end of August. My last day seeing patients will be August 31, 2023.

Finding a New Doctor

Unfortunately our group's efforts to find replacement physicians has been unsuccessful. I suggest the following to find a new doctor for yourself:

1. Ask family and friends if they can try to get you in with their doctor.
2. Visit <https://www.healthlinkbc.ca/> or call 8-1-1 (7-1-1 for hearing impaired)
3. Contact **RSRS** (see below). They often are aware of physicians accepting new patients.

In the event of a medical emergency, patients are instructed to go to the nearest hospital emergency room.

Your Medical Record - IMPORTANT

I am required by the College of Physicians & Surgeons to store all original patient records for a period before they can be destroyed. I have selected **RSRS**, a physician-managed company to safely and securely store all patient records from the clinic, and to assist you in **obtaining a certified copy for yourself**. Requests for your records from a new physician's office can be faxed in to RSRS at 1-877-398-5932 or emailed to info@rsrs.com

It is strongly recommended that you obtain a certified copy of your personal medical history from RSRS. It is a very important file for your continued care and should be accessible at all times, **especially during these times and in the absence of a new doctor**. I have included an infographic illustrating 10 reasons why the record is so important. While there is a fee for the copy/transfer of medical records, it is not prohibitive. Please do not delay in making arrangements by contacting RSRS today at:

www.recordsolutions.ca/DrvanBuuren

Tel: 1-888-563-3732, Ext. 1

Fax: 1-877-398-5932

Email: info@rsrs.com

It has been my privilege to work on your behalf. I wish you all good health for the future.

Yours sincerely,

John van Buuren, M.D.

*RSRS is a physician-managed medical records storage facility. They are fully compliant with the guidelines set by the College of Physicians and Surgeons of British Columbia and the relevant privacy regulations.