



## Dr. Megan Messenger

2120 Regent Street Unit 9 | Sudbury, ON | P3E 3Z9

### Notice of Practice Closure

Dear Patients:

It is with mixed emotions that I am announcing the closing of my Family Practice effective **October 31, 2023**. It has been a privilege and an honour serving as your physician over these past years.

I recognize that changing physicians may be stressful, but I encourage you to seek continuity of care by contacting Health Care Connect at 1-800-445-1822 or register online at <https://www.ontario.ca/page/find-family-doctor-or-nurse-practitioner>, after October 31, 2023. RSRS is often aware of physicians accepting new patients and you can contact them directly to inquire (see below). Please note that our office staff do not have any further information regarding physicians accepting new patients.

I am required by the College of Physicians & Surgeons to store all original patient records for a period before they can be destroyed. I have selected RSRS, a physician-managed company to safely and securely store all patient records from my practice and to assist you in obtaining a *certified copy* for yourself and/or your new physician. Requests for your records from a new physician's office can also be faxed to RSRS at 1-877-398-5932 or emailed to [info@rsrs.com](mailto:info@rsrs.com).

I encourage you to obtain a certified copy of your personal medical history. It is an important file for your continued care and should be accessible at all times, especially in the absence of a new doctor. I have included an infographic that illustrates why the record is so important. While there is a fee for the copy/transfer of medical records, it is not prohibitive. You may obtain your record by contacting RSRS at:

**[www.recordsolutions.ca/DrMessenger](http://www.recordsolutions.ca/DrMessenger)**

**Tel: 1-888-563-3732**

**Fax: 1-877-398-5932**

**Email: [info@rsrs.com](mailto:info@rsrs.com)**

I wish all of my patients much health and happiness for the future.

Sincerely,

Dr. Megan Messenger

\*RSRS is a physician-managed medical records storage facility. They are fully compliant with the guidelines set by the College of Physicians and Surgeons of Ontario and the relevant privacy regulations.