



Dr. Judy Eley

208-3625 Shaganappi Trail NW | Calgary, AB | T3A 0E2

Notice of Practice Closure

Dear Patients:

It is with regret that I must inform you that Family Health Clinic will be closing on **November 17, 2023**. With the closure of the clinic I will be retiring. It has been a pleasure and an honour to assist in your care over these past years.

Due to a shortage of physicians, we have been unable to replace doctors who have retired or moved. With the unexpected loss of our partner Dr. Dan Johns, it has been impossible for us to continue.

Finding a New Doctor

It has always been my plan to find a physician to replace me when I retire, but despite four years of searching I have sadly not been successful. I recognize that changing physicians may be challenging, but there are doctors and clinics in Calgary taking new patients. I have provided several resources below to assist you in locating a new primary care physician:

1. Ask family and friends if their doctor might be able to accept you as a patient.
2. Speak to your local pharmacist who may be aware of new physicians in your area.
3. The Calgary Primary Care Network (PCN) group maintains an updated list of family physicians accepting new patients ([Primary Care Networks | Alberta Find a Doctor \(albertapcns.ca\)](#)), searchable by home address, postal code or community.
4. The College of Physicians and Surgeons of Alberta (CPSA) website ([cpsa.ca](#)) maintains an updated list of family physicians accepting new patients, searchable by postal code.
5. Health Link (1-866-408-5465) maintains a list of family physicians accepting new patients.

Please be aware that after the date of closure of Family Health Clinic I will not be able to renew prescriptions, receive or review lab tests, consultations or diagnostic testing results. You must follow-up with your new physician regarding these results. It is important that you are proactive in making arrangements for a new physician to ensure continuity of your care.

If you have an urgent medical matter in the absence of a doctor, please proceed to the nearest emergency room.

Your Medical Record

The College of Physicians & Surgeons requires that all my original patient records be safely stored for a period of time before they can be destroyed. **Your medical record does not automatically follow you without instruction from you.** I have selected RSRS, a physician-managed company, to safely and securely store all patient records from my practice and to assist you in obtaining a *certified copy* for yourself and/or your new physician.

I strongly encourage each of you to obtain a certified copy of your personal medical history. It is an important file for your continued care and should be accessible at all times, *especially in the absence of a new doctor*. I have included an infographic illustrating 10 reasons why the record is so important. While there is a fee for the copy/transfer of medical records, it is not prohibitive. You can make arrangements for your medical record by contacting RSRS at:

www.recordsolutions.ca/DrEley

Tel: 1-888-563-3732

Fax: 1-877-398-5932

Email: info@rsrs.com

Over the last 31 years you have allowed me the privilege of being a partner in your medical care and to witness so many of your life experiences, both happy and sad. Thank you for this opportunity, and I extend my best wishes to you for the future.

I will be happy to see you any time prior to November 17th for planning, prescriptions, and even just to say goodbye

Sincerely,

Dr. Judy Eley

*RSRS is a physician-managed medical records storage facility. They are fully compliant with the guidelines set by the College of Physicians and Surgeons of Alberta and the relevant privacy regulations.