



HarbourView

FAMILY HEALTH

WWW.HFHT.CA

Dr. Daniel Ek & Dr. Janet Primmer

1040 Oliver Rd #301, Thunder Bay, ON P7B 7A5

Notice of Practice Closure

Dear Patients:

Due to an unexpected and serious health condition, Dr. Ek will be closing his practice effective April 21, 2023. Dr. Primmer will also be closing her practice simultaneously. It has been a privilege and a pleasure to assist you in your health care needs over the years. Our last day of appointments will be **April 21, 2023**. Dr. Ek and Dr. Primmer are currently using a locum physician to support the practice. Patients will have access to the allied health professionals at Harbourview and the After-Hours Clinic until June 21, 2023.

Finding a New Doctor

As you may know, there exists a shortage of family doctors in the area. Currently no physicians at Harbourview are accepting patients. There are no new physicians who are joining our clinic, though we are always looking for new MDs. Please continue to proactively seek an alternative. You will need to be resourceful to ensure continuity of care. We suggest the following:

1. Ask family and friends to ask their doctors if they would take you in.
2. Contact "Health Care Connect" which refers patients who don't have a doctor - 1-800-445-1822.
3. Obtain a copy of your medical record from RSRS for yourself, for a walk-in clinic, for emergency and for a new doctor. This will ensure continuity of care.
4. Contact RSRS (see below). They often become aware of doctors accepting new patients and they also have additional resources to facilitate continuity of care.
5. Inquire at the NPLC (Nurse Practitioner Lead Clinic) or the NorWest CHC

In the event of a medical emergency, always proceed to the nearest Emergency Department.

Your Medical Record

We are required by the CPSO to store all patient records for a period of time before they can be destroyed. We have selected RSRS, a physician-managed facility, to safely and securely store all patient records from the practice, and to assist you in obtaining a **certified and searchable** copy for yourself and for a new doctor. Note: Our office (Harbourview) will not be providing you your chart. You must contact RSRS to make arrangements.

Please note: The transfer of your medical record is very important especially in the absence of a new doctor. We are including an infographic with this letter which describes 10 reasons why. Please do not delay in making arrangements. Kindly proceed to:

www.recordsolutions.ca/DrEkandDrPrimmer

Tel: 1-888-563-3732, Ext. 1

Fax: 1-877-398-5932

Email: info@rsrs.com

(Note: There is a non-prohibitive fee for the service as it is not covered by OHIP)

We have enjoyed working with you to assist you with your health care needs. We wish you well and good health for the future.

Daniel Ek M.D.

Janet Primmer M.D.

*RSRS is a physician-managed medical records storage facility. They are fully compliant with the guidelines set by the College of Physicians and Surgeons of Ontario and the relevant privacy regulations.